Installing CAMEO Chemicals on a Mac with Gatekeeper

If your computer's operating system is version 10.7.5 or higher (that is, newer versions of Lion and all versions of Mountain Lion), Apple has added a new security feature called Gatekeeper. This product is intended to protect users from "unknown" applications downloaded from the internet. Because the CAMEO Chemicals developers are not identified Mac developers, you may need to follow some additional steps to allow CAMEO Chemicals to run on your computer. For more information on Gatekeeper, see http://support.apple.com/kb/HT5290.

Gatekeeper Message

After you've completed the installation, double-click on the program in the Applications folder to open it. If you see the following message, then it means that your Gatekeeper settings have prevented the program from opening. The two options for resolving this situation are described below.
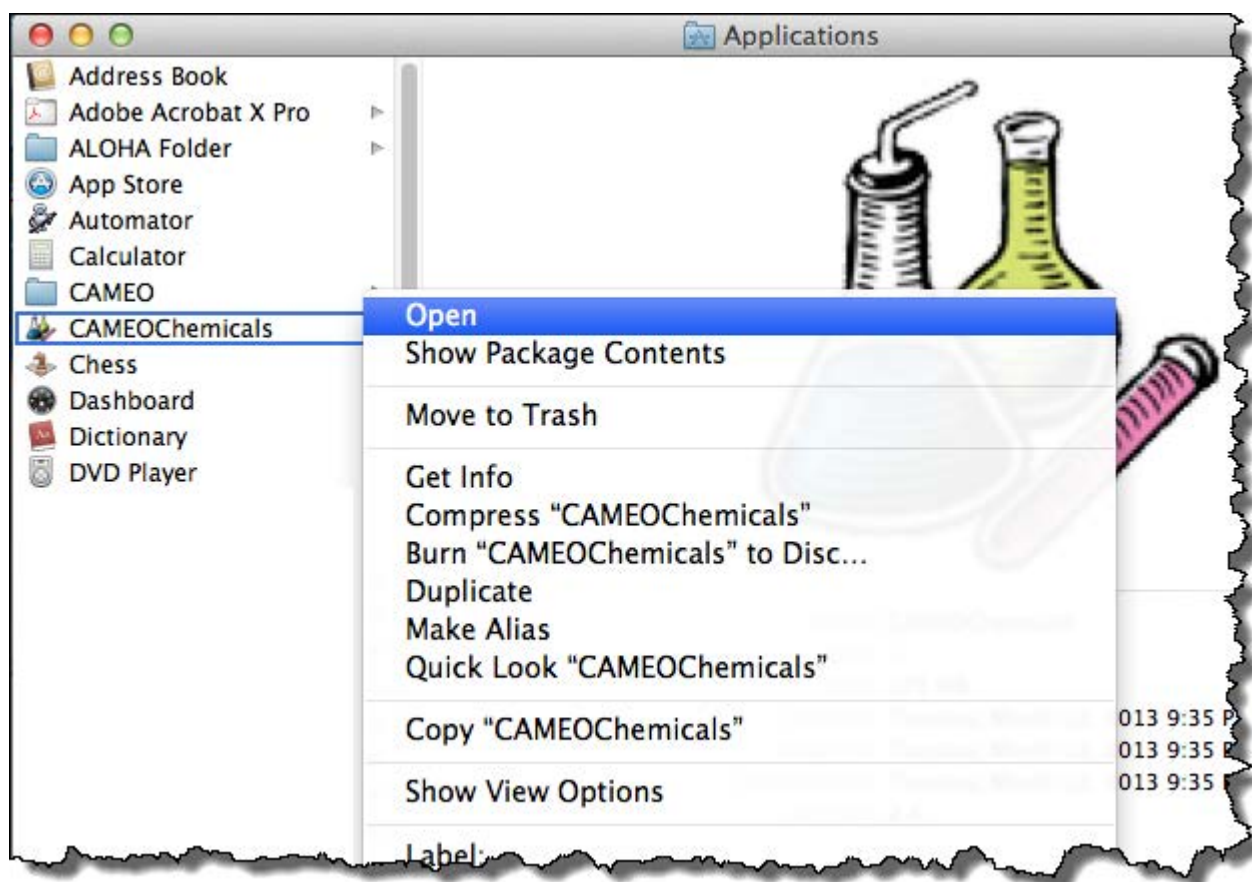

Option 1: Tell Gatekeeper to Treat CAMEO Chemicals as a Special Exception
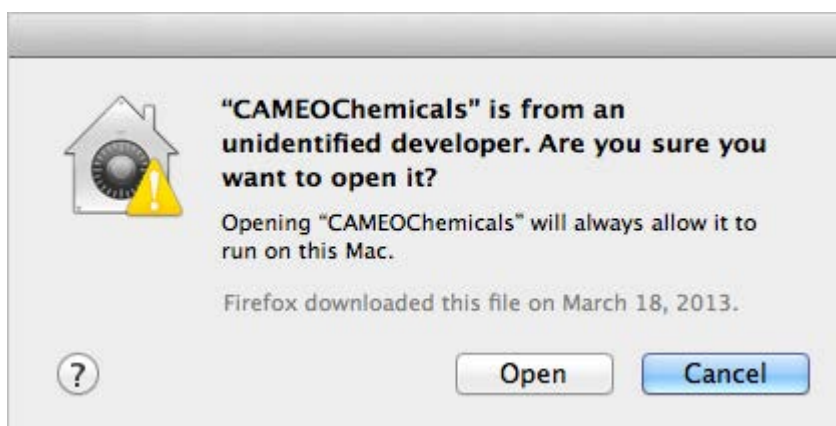
With this option, you can tell your Mac to run the CAMEO Chemicals application—even though it is from an unidentified developer. After you complete the following steps, you will be able to run CAMEO Chemicals on your computer. These steps only need to be completed once, and they do not require you to adjust your Gatekeeper security settings.

1. Open the Applications folder (in a Finder window).

2. Control-click (or right click) on the CAMEOChemicals application file.

3. Select "Open" from the right-click menu that appears.

4. Click "Open" on the dialog box that appears asking if you are sure that you want to open this application.

Option 2: Tell Gatekeeper to Allow All Applications (from Anywhere)

With this option, you can adjust your Gatekeeper settings to allow applications from anywhere—not just applications from the Mac App Store and identified developers. After you complete the following steps, you will be able to run CAMEO Chemicals on your computer. Additionally, Gatekeeper will no longer prevent you from running any other applications from unidentified developers.

1. Open System Preferences.

2. Select "Security & Privacy" and go to the General tab.

3. Click on the lock icon to make changes. On the dialog box that appears, type in your password and click "Unlock".

4. Select the "Anywhere" option in the "Allow applications downloaded from" section of the tab.

5. Apple will present you with a warning about this option. Click "Allow from Anywhere" if you wish to proceed.

6. Click on the lock again, and close the window.